DEPARTMENT OF HEALTH & HUMAN SERVICES

Centers for Medicare & Medicaid Services 7500 Security Boulevard Baltimore, Maryland 21244-1850



CENTER FOR MEDICARE

DATE: August 5, 2022

TO: All Current and Prospective Medicare Advantage, Prescription Drug Plan,

Cost, PACE, and Demonstration Organizations

FROM: Kathryn A. Coleman, Director

Medicare Drug & Health Plan Contract Administration Group

Amy Larrick Chavez-Valdez, Director

Medicare Drug Benefit and C & D Data Group

SUBJECT: Invitation to Provide Feedback on the Contract Year 2023 Bid Submission Process

CMS invites all Medicare Advantage (MA), Prescription Drug Plan (PDP), Cost, PACE, and demonstration organizations to provide feedback on the Contract Year (CY) 2023 bid submission process in the Health Plan Management System (HPMS) regarding:

- Plan Benefit Package (PBP) software;
- HPMS Bid Submission Module, which includes functions such as set-up plans, bid uploads, plan and formulary crosswalks, substantiation and actuarial certification uploads, and service area verification; and
- HPMS bid and benefit reports.

Please limit your feedback to the specific topics noted above and focus on areas such as inefficiencies in the business process or software, and issues that may adversely affect beneficiary understanding of plan benefits. Also, please note that feedback on the Bid Pricing Tool (BPT) and its related business processes are not part of this effort.

Please provide feedback starting Monday, August 8 through Friday, August 19, 2022. As in prior years, comments are being collected via a website application and HPMS access is not required. The website application is located at:

https://cms.gov1.qualtrics.com/jfe/form/SV_3fmVNeAQ05Yvx1Y

If you have questions regarding this memo, please contact the HPMS Help Desk at either 1-800-220-2028 or hpms@cms.hhs.gov. Thank you for your participation.